Auto&General

Why choose Auto & General?



#WHAT EXPERIENCE LOOKS LIKE

Our service standards are second to none. In an uncertain world, you can always rely on our service promise – peace of mind when you need it most, backed by over 35 years of world-class experience. And on top of that, you could enjoy a wide range of benefits when you become an Auto & General customer. Here are just a few of the benefits you can look forward to.

We're recognised as one of the insurers with the lowest number of complaints* and overturn rates** across the insurance industry. This means that you can be assured that we always make decisions that are in your best interests. Now that's **#WhatExperienceLooksLike!**

Our Service Promise. Excellence backed by experience.

Our Service Promise, means you'll have access to reliable service from our team of knowledgeable consultants and partners whenever you may need it. And if we break any of our promises, we'll pay you R500.

Over three decades of experience is now available in the palm of your hand with the Auto & General app. Get easy access to your insurance information and services 24/7, from doing a vehicle inspection and submitting claims to updating your policy details. For even more peace of mind, our app includes **AutoSOS**, an automatic crash detector that provides emergency assistance after a severe accident. This feature is available on all comprehensively-insured vehicle policies.

Save with multi-product discounts when you add building or home contents cover to your vehicle cover. Even adding another vehicle to your policy could save you up to 15% on your premiums.

Get 24-hour immediate emergency assistance, included in all comprehensive vehicle, third party, fire and theft, motorcycle, buildings and home contents cover. Whether you need help on the road or at home, we're right by your side.

Enjoy a **lifetime guarantee** on vehicle repairs.

Take the hassle out of repairing your vehicle. No need to get a repair estimate if you use one of our assessment centres – we'll take care of it all.

You also have the option to add these benefits at an additional cost:



Drive a newer vehicle if yours is written off in an accident with our BetterCar value option. We'll either replace your vehicle with, or pay you out for, a model that's one year newer if your vehicle is written off in an accident. This offer excludes theft and attempted theft claims.



Get cash back with Cash Back Plus. This optional benefit gives cash back in your pocket for simply remaining claim free for four years and paying your full premium every month. In addition, it provides premium relief in the event of disablement, retrenchment or death. Ts & Cs apply.



We have special offers if you're over 50 with Young@Heart, which provides the option to reduce your basic excess to R0 on claims against your home contents, buildings, or motor policies.



Choose from our non-comprehensive vehicle cover packages. Auto & General Express gives you control over your insurance and a choice of optional extras that you can add to your package.

Call Centre: 0100 22 6837
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Underwriting, Administration and Enquiries

L&S INSURANCE BROKERS

